



CALL FOR CANDIDACIES

RASOP-AFRICA PROGRAM COORDINATOR

- Post Title:** RASOP-AFRICA PROGRAM COORDINATOR
- Direct supervisor:** AfWA Director of Programs and professional development
- Location:** Abidjan, Côte d'Ivoire
- Period:** Two-years contract with six-month probation period starting August 15th, 2017

AfWA seeks a **Program Coordinator** for the " Reinforcing Capacity of African Sanitation Operators on non-sewer and FSM Systems through peer-to-peer learning Partnerships (RASOP-Africa)" in Abidjan, Cote d'Ivoire. This project help at improving the quality of urban faecal sludge management and non-sewer sanitation services and coverage for at least one million people in the Sub-Saharan Africa region through improving strategic sanitation planning, development of sustainable projects, and institutionalisation of sustainable operational and financing framework for sanitation in the utilities and/or municipalities. It is a 3 years cooperative agreement of about \$2,5 million funded by the Bill & Melinda Gates Foundation and which started since December 2016 and is being Implemented in Bamako (Mali), Yamoussoukro (Cote d'Ivoire), Yaoundé (Cameroon), Kampala (Uganda) and Lusaka (Zambia).

1-PRESENTATION OF THE AFRICAN WATER ASSOCIATION

The African Water Association (AfWA) is a continental platform knowledge management platform of the water and sanitation sector that brings together corporates of drinking water production and distribution, corporates managing sanitation services, as well as the regulators water and sanitation sectorial policies in African countries in view of knowledge and best practices sharing. Originally, AfWA was created only by and for these actors known as "Active Members". In 2014, about 34 years after its creation, AfWA was composed of 76 Active Members from 43 African countries.

While the AfWA's Active Members mission vis-à-vis of their customers is to provide quality products and services, they need the expertise and input from the hydraulic equipment and materials manufacturers and highly qualified consultants which themselves, also need the Active Members to buy their goods and services so to expend their business. Here come the concept of establishing a "win-win" exchange platform between the water and sanitation operators and the equipment manufacturers and, both parties understood that one cannot prosper without another. Hence, AfWA decided to integrate a new category of members, mainly constituted of individuals or group of individuals from all continents, operating in the industry, technology and consultancy in the water sector, sanitation and hygiene. They are

recognised as the “Affiliated members”. In December 2014, they were 67 in this category, mainly from Europe and Africa.

Objectives of AfWA

- To coordinate the search for knowledge and up-date technical, policy, administrative, and economic data gathered in the area of Water Supply, Sanitation and Environment
- To initiate, encourage and to promote any actions of cooperation and exchange in professional training;
- To foster permanent exchange of information in all areas related to water supply, sanitation and the environment, particularly on research and implementation techniques;
- To promote contacts, exchanges and cordial relationship among professionals of the sector in Africa and throughout the world. The Association organizes congresses, colloquia, seminars, workshops and technical sessions.

2. PROJECT DESCRIPTION

Indeed, access to sanitation services remains a major challenge for most African countries. The quality and coverage of services by sanitation operators are inadequate because of the poor skills in management, operation and maintenance of sanitation systems. This situation is worsened by a fast population growth and sprawling and uncontrolled urbanization. In 2006, the United Nations Secretary-General’s Advisory Board on water and sanitation recognized the WOP (Water Operators’ Partnerships) approach - which fosters capacity building and knowledge sharing through partnerships of water and sanitation operators - as an effective means of improving the performance of the operators and fast-track progress in achieving the MDGs for water and sanitation services.

In 2008, under the institutional umbrella of the African Water Association (AfWA), the WOP Africa program was launched with the aims to (i) fostering the development and better performance in terms of access to drinking water and sanitation services in Africa, (ii) overseeing the data collection, analysis and comparison of the sector performance through key performance indicators. The pilot phase (2009-2014) of the program was launched with the joint funding from the African Water Facility of the African Development Bank (AWF/AfDB) and the United States Agency for International Development (USAID). Over the 17 partnerships implemented, the main constituent addressed the issue of water sector performance while only 04 partnerships were focused on sanitation. During the evaluation workshop held in March 2015 in Abidjan, it was clearly pointed by stakeholders that the implementation strategy should change, by promoting specific partnership projects on sustainable sanitation, with focus on non-sewer and faecal sludge management in urban areas.

Referring to sustainable sanitation services improvement, previous achievements of the WOP Africa program have confirmed the need to (i) improve the quality of services by addressing the skill needs through specific partnerships and training modules on sanitation, (ii) develop fundable projects to secure operators’ cash flows in order to implement the performance improvement Plans (PIPs), (iii) promote information and best practises sharing through different communication channels and (iv) improve governance and accountability of the program.

To achieve its objective, AfWA through the Water Operators' Partnerships Program for Africa (WOP Africa) intends to roll out the following strategies which can clearly be grouped into the 03 main strategic objectives¹ of the WOP Africa program business plan:

1. Adapt and spread technical guidance to promote best practices in non-sewer sanitation and faecal sludge management for embedding non sewer sanitation options and faecal sludge management in the selected cities and for knowledge sharing through reporting and dissemination of reports on the performance of the involved sanitation operators, as well as their best practices
2. Enable sanitation utilities/municipalities to secure funding for improving urban sanitation with at least 50% of funds allocated to non-sewer sanitation and faecal sludge management.
3. Support sanitation utilities/municipalities to develop strategic sanitation plans and regulatory framework that formalized private service providers in FSM and public toilet provision through close and continuous collaboration between the sanitation operators and municipalities in Africa, and the training of sanitation actors/executives on key thematic areas in order to develop fundable projects to raise funds for investments in sustainable sanitation systems.
4. Improve governance and accountability of AfWA's Programs management for high quality products and long term impact of the Program. As such, the AfWA Program committee will be reinforced to play its key roles as advisor body, supervisor and validator of the quality of the outputs (reports of projects, budgets, audits) from the project.

3. SCOPE OF WORK OF THE RASOP PROGRAM COORDINATOR

Under the supervision of the Director of Programs & Professional development at AfWA, the successful candidate will be responsible for (i) the preparation, the implementation and the monitoring of SOP (sanitation Operators Partnerships) projects including the preparation of workshops, trainings and reports (ii) the creation and the monitoring of the knowledge and communication management system of the project and (iii) the day to day management of the Utility performance assessment and benchmarking database.

(i) RASOP Program activities preparation, implementation and monitoring

- Preparation of questionnaires for baseline survey and later on final survey of the involved projects' sites
- Preparation of draft MOUs templates between utilities
- Coordinate the preparation of PIPs, Sustainable urban sanitation plans (SUSAP), fundable project and donor round table to raise funds for investment on sanitation projects.
- Preparation and organisation of kick-off, semi-annual and final evaluation workshops

¹ Strategic objective 1. Capacity building of water and sanitation operators
Strategic objective 2. Benchmarking, best practises and knowledge sharing
Strategic objective 3. Governance and program development

- Organisation of training sessions and track progress on the utilization of new skills gained in the sanitation utilities/municipality services,
- Follow up of the SOP process including the preparation of bankable projects
- Reporting

(ii) Creation and monitoring of SOP knowledge management and communication strategy

1. Generate and manage information
 - 1.1. Document the SOPs;
 - 1.2. Manage information;
 - 1.3. Version information to tailor it to specific audiences.
2. Share and aggregate information
 - 2.1. Share information in workshops;
 - 2.2. Document the outcomes of the workshops;
3. Raise the visibility of the project

(iii) Management of performance assessment and benchmarking database at technological, operational and decision making levels

- Create a common database, platform and integration of databases
- Use benchmarking tools to develop Performance Implementation Plans

4. EXPERIENCE AND QUALIFICATIONS

1. University degree in the water, social sciences or environment sector
2. At least 10 years of professional experience in the water and/or sanitation sector, preferably in project development and project cycle management, including the preparation of proposals, implementation, monitoring and evaluation of programs with at least 5 years on background on faecal sludge management related activities.
3. Excellent organisational and strategic planning skills to analyse, set priorities, take initiatives and complete work to deadlines.
4. Be computer literate with proven skills in the use of common software for text processing, framework, and presentation. Acquaintance with data base management software would be an advantage.
5. Spirit of initiative and integrity excellent qualities of oral and written expression, and also in the interpersonal relationships
6. Excellent communication skills,
7. Excellent control of written and spoken French and English and be able to work in both languages.
8. A background knowledge of the RASOP-Africa program could be a plus.

5. REQUIRED DOCUMENTATION

- Letter of Motivation
- Detailed Curriculum vitae in English and French.
- Names and contact information of three reference persons. Only short listed candidates will be contacted.

Applications to be sent before August 10th, 2017 to the following addresses (E-mail addresses simultaneously Email: skenfack@afwa-hq.org , kfofana@afwa-hq.org and susher@afwa-hq.org
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